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**From:** Hanchett, James (DPH) [/O=COMMONWEALTH OF MASSACHUSETTS/OU=MASSMAIL-01/CN=RECIPIENTS/CN=JAMES.HANCHETT]  
**Sent:** 1/17/2013 2:58:06 PM  
**To:** 'mharrison@facil.umass.edu' [mharrison@facil.umass.edu]  
**Subject:** Swipe Cards

Hi Mark,

Our swipe cards are not working at the drug Lab in Morrill I (Room N251, 251B and N247". The card swipes the light turns green, but the door will not open. Should I submit a work order or is the system having campus wide problems?

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